



Patient Participation Group

The first Annual General Meeting of our Patient Participation Group (PPG) took place on January 17th. A busy meeting, though slightly curtailed due to heavy snow! Dr Hallam thanked the committee, on behalf of all the partners, for all their hard work over the past year. The main project for the coming weeks is the large survey of our patients' views. Please look out for the questionnaires when you attend the surgery, or complete one online at:

www.wetmoreroadsurgery.co.uk.

Further information about the PPG can also be found there, or on the notice board in the waiting room.



Late Dr. Geoffrey Mills - 14.02.33 - 1.01.13

It is with great sadness that we inform you of the death of Dr. Mills. Dr. Mills was a Partner here at Wetmore Road Surgery, along with his wife Dr. Mary Mills, until their retirement in 1994.

Changes in Staffing at Wetmore Road Surgery

Leaving - Dr James Shipman

The partners wish to congratulate Dr James Shipman on being appointed to a new NHS role covering Staffordshire and Shropshire. He will take up the post of Assistant Medical Director for Clinical Quality for the Local Area Team of the National Clinical Commissioning Board on 1.4.13.

It is therefore with great regret that Dr Shipman has announced his resignation from the partnership at Wetmore Road Surgery and will be leaving on 31.3.13. Due to holidays his last working day seeing patients will be Monday 18th March 2013. The partners have already commenced the process to find a new replacement partner and will announce this once an appointment has been made. Dr Shipman has asked for the following statement to be shared:

"I would like to give my thanks to the partners and staff over the past 18 years for the opportunities afforded to me in the development of my career. Over the years at Wetmore Road I have had a fantastic array of experience, working within a highly skilled partnership with colleagues who make coming to work not only a duty, a challenge but also a pleasure and learning experience. I genuinely love general practice, with the diversity and complexity it offers. I hope in my new strategic role I can impart this enthusiasm to make a real difference to the quality of patient care that we at Wetmore Road have strived to offer our own patients.

I must offer a huge thank you to all the patients I have had the privilege of caring for over my time at Wetmore Road. I know my departure will be initially very difficult for a number of patients and but I have no doubt that the remaining partners will appoint a high calibre replacement. I hope the partnership is able to bridge this difficult transition period within the practice in order to sustain and develop services that serve the needs of the practice population."

Changes in staffing at Wetmore Road Surgery

Continued:

Leaving - Dr Dominika Kopacz

Dr Kopacz is now a fully qualified GP and leaving on 31.1.13 to take up a partnership.

Arriving – GP Trainees

Dr. Martina Wichert is a Year 3 Trainee. Her working days are Tuesdays and Fridays.

Dr Mallika Biradar is also a Year 3 Trainee and her working days are Mondays and Wednesdays.

Dr Georgina Gavzey is our Foundation Trainee, on a 4 month placement from the hospital.



New Reception Staff

Over the last few months we have welcomed three new members to our reception team: Nora Crowley-Smith, Karen Woolley and Pippa Croft.

Opening Times

Monday - Friday
8.00am-6.00pm

*Closed Thursday lunchtime from 12:30 pm until 1:30 pm
Plus one afternoon per month for staff training.

Speaking to a Doctor

If you wish to speak to any of the doctors then the best time to contact them is between 11.00 am and 12.00 pm each weekday.

Contact Details:

The Surgery
12 Wetmore Road
Burton-on-Trent
Staffs
DE14 1SL

Tel: 01283 564848

Fax: 01283 569416

Web-address: www.wetmoreroadsurgery.co.uk

Please remember to allow 2 working days for Repeat Prescriptions to be processed

Reminders

Minor Injuries: Wetmore Rd offers a minor injury service; please see posters around the building for details
Your local pharmacist is a great source of help and advice as is NHS choices at www.nhs.uk



Colds and flu usually start as viral illnesses for which **antibiotics do not work**. Time is the best medicine.

Medical Certificates for Employers: For the first 7 days of absence from work due to illness, you should complete a self-certificate. Your employer should supply you with the form but we also have them available at reception.

Self help: We recommend the self help leaflets found on www.nhs.uk or www.patient.co.uk to assist our patients in preventing illness and preventing deterioration in existing conditions. If you have trouble accessing or finding information please ask our receptionists for help.

Services for the over 65s and those with long term health problems: We offer a comprehensive nurse led service for patients with stable long term conditions. This includes advice and monitoring for patients with:

- ◆ High Blood Pressure
- ◆ Diabetes
- ◆ Kidney disease
- ◆ Asthma
- ◆ Chronic Obstructive Pulmonary (Lung) Disease
- ◆ Heart Conditions (including stable angina, heart failure, atrial fibrillation)
- ◆ Following a stroke (CVA or TIA)
- ◆ Influenza and pneumonia immunization
- ◆ Epilepsy
- ◆ Thyroid disease
- ◆ Osteoporosis

Other illnesses including some neurological, stomach, liver and joint conditions. We also use our community District Nurses and Community Matron to deliver similar services for the genuinely housebound. Please ensure you have your routine reviews with one of our nurse team.

If you or the nurse thinks your condition has deteriorated or you are ill you will need to see one of the doctors.